ABSTRACT

A multi-tier document management system is disclosed wherein a data repository (DR) tier includes a master data repository for storing a centralized body of data. A data replication store (DRS) tier includes one or more data units for storing subsets of the data from the master repository that are relevant to the needs of the end users of the data units. A data management component (DMC) tier mediates between the data repository (DR) tier and data replication store (DRS) tier, allowing for configuration management and for performing synchronization of data. The data management component (DMC) tier may also include a configuration manager for mapping data sets to applicable end users. One or more external interfaces may be provided to the end users or customer for interfacing with the various tiers.